

Field services management simple and powerful



Industrial Field Service Management System



Digital procedure

Remove paper and completely automate **maintenance reports** even in **the field** using **mobile devices** online (wifi/3G) and offline.

Technical Management

Manage and track the actions of internal or external technicians in real time. In addition, preload on your smartphone all the documents necessary for an effective intervention (schemes, manuals, spare parts...).

Historize and Analyze

Store and organize all the information in a single Database to safeguard your document assets. Use history storage to analyze and optimize business performance.





"With just need a click, I follow my Plants and manage my operations"

Performances under control

Plan, Do, Track your activities or maintenance task via web application wherever you are and achieve your goals

Work Off-line

Never stop your job, even when Wi-Fi coverage and data connection is of poor quality or completely absent... you will be able to **synchronize** everything as soon as the connection returns available

And.... connect your Plants!!

Acquire and integrate the operating data of the plants by using remote management or external sensors. Finally, the Plant "guides" your maintenance with targeted (machine working hours) and reactive actions (alarms).







"Finally a single system that manages all my services"





Managers, Technicians, Plants... connected



Maintenance Management

Through the activity planning interface. All Data are monitored in real time and neatly historicized.



Electrical Diagrams and Documents Management Designed to create, historize and consult via web and in mobility all types of documents (manuals, drawings, electrical diagrams, multimedia content...)



Reports and booklets management

Pre-set work and automatically compile Plant booklets according to the legal standards, gathering data from the activities carried out in the field.



Spare Part Management

All Spare part information is completely classified and always available on web app or mobile devices through a simple and intuitive spare parts interface.



Assistance request management

From the assistance request with the creation of a ticket to the resolution of the operation on site and the customer's signature, everything is safely stored. Keep track and manage hours, costs and spare parts.

Real Time Plants Status

A combination of proprietary hardware and software allows Opera to connect the machines with instruments and trigger alarms based on real working hours.



Sensors Wireless Network

With Remorides Sensor Network (RSN), Opera extends ride knowledge by collecting additional data coming from any kind of sensors.



Team Collaboration

Opera supports team collaboration and knowledge sharing via its "private social platform" made by intranet electronic messages.



Real Time, Real Team, Real Benefits

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Achieve paperless procedures: make the most from portable devices technology to achieve complete digitization of all processes, saving paper and valuable time.

	Increase the efficiency: simplify the management of procedures and guide your team to quick troubleshooting when performing activities
11	guide your team to quick troubleshooting when performing activities
	in the field.

Secure your future: Keep track of every activity performed by using automatic procedures and ensure yourself before the law in the event of compulsory activities.



And... Optimize the re-ordering of spare parts, communicate and share knowledge with your team through push notifications, use a single control panel in real time, create customized reports with your custom KPI, and much more...



Compliant with any standards

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Opera makes it possible to **integrate any type of technical** and administrative **document** in compliance with legal regulat ions and according to the field of use.

"With a simple click it is possible to upload and create the complete record booklet of projects, assets or orders containing all the information and ready to be delivered in case of verification"



Opera takes care about your **critical information** and secures it with **encryption** and **backup** on its cloud space or on your own server.

"Your DATA is your knowledge and this is your safeguard in case of any dispute with law. A **secure automatic backup** ensures peaceful sleep"



The first Field Service Management System which easily integrates machines and people

REMORIDES is an innovative company founded in 2013 thanks to the union of two senior engineers from different experiences and fields



General Manager, engineer Mario Savini has a long experience working with international firms that deal with software such as biomedical field's "mission critical" and industrial automation.



Head of Research and Development, engineer Marco Begotti, has a long experience in the design and construction of plants, particularly in the energy and amusement industry.

Today many engineers are dedicated to the development of the system and many experts from various sectors (Facilities, Energy, Industrial Automation,...) have teamed up to make Opera even more powerful yet easy to use.

Remorides' mission is to create innovative systems to support those who work hard every day, exploiting the human and intellectual skills gained in many years of experience and making them available to anyone who wants to increase the quality and efficiency of their own facilities or services.



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